

Install Appvance IQ Database Schema

1. Open **MySQLWorkbench**
2. If warning appears, click **OK**
MacOS14.png
3. Select **Apple Menu** and click **System Preferences**
4. Click **Privacy & Security**
5. Click the **General** tab and select **Open Anyway**, and then **Open**
MacOS15.png
- MacOS16.png
6. If version compatibility issues occur, please try alternate download from
<https://downloads.mysql.com/archives/workbench/>
7. When MySQL Workbench appears, assuming a database connection does not already exist, click **MySQL Connections +** (add) button
MacOS17.png
8. Enter a name for the connection in the **Connection Name** box
Enter the **hostname**, **port** and credentials (if needed) and click **OK**
MacOS18.png
9. Follow any prompts for updating the password
10. Click the newly created connection, for example AIQ as illustrated below
MacOS19.png
11. Select **File** and click **Open SQL Query Script...**
12. Browse to <AIQ>\TestNode\webapps\AppvanceServer\WEB-INF\classes\database
13. Select **MySQLInitial.sql** and click **Open**
14. Select **Query** and click **Execute (All or Selection)**
15. Select **File** and click **Open SQL Script...**
16. From the same location, select **MySQLAppvance.sql** and click **Open**
17. Select **Query** and click **Execute (All or Selection)**

Troubleshooting

Error Code: 1419. You do not have the SUPER privilege and binary logging is enabled

If you get the above error while running the MySQLAppvance.sql script on AWS RDS, make sure that the RDS parameter group has the value **1 (ON)** for the **log_bin_trust_function_creators** parameter. The RDS database MUST be rebooted for parameter changes to take effect.

Next step: [Update MySQL Max Packet and Case Settings](#)

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If you have any feedback on this topic, please contact us at documentation@appvance.ai

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