Outlook App Password Use in Service Suite Tests

This legacy article applies only when an Outlook or Microsoft 365 account still allows app passwords for automated Service Suite login flows.

Validation workflow

1. Confirm with the Microsoft 365 administrator that app passwords are allowed for the tenant and test account.
2. Generate the app password outside AIQ and store it only in the approved secret location.
3. Run the Service Suite script against a non-production mailbox and remove any captured secret from logs.

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