

# Outlook App Password Use in Service Suite Tests

**Last reviewed:** September 24, 2026

This legacy article applies only when an Outlook or Microsoft 365 account still allows app passwords for automated Service Suite login flows.

## What changed in this article

- Prefer Microsoft Graph, OAuth, or an approved test-mail API when available; app passwords should not be the default recommendation.
- Never store the app password in the article, screenshots, source control, or reusable sample scripts.
- Use a dedicated test mailbox and rotate the app password according to the customer security policy.

## Validation workflow

1. Confirm with the Microsoft 365 administrator that app passwords are allowed for the tenant and test account.
2. Generate the app password outside AIQ and store it only in the approved secret location.
3. Run the Service Suite script against a non-production mailbox and remove any captured secret from logs.

**Review note:** Marked the Outlook app-password approach as legacy/security-sensitive and replaced the long title with a concise scope-focused title.

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If you have feedback on this topic, contact [documentation@appvance.ai](mailto:documentation@appvance.ai).

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