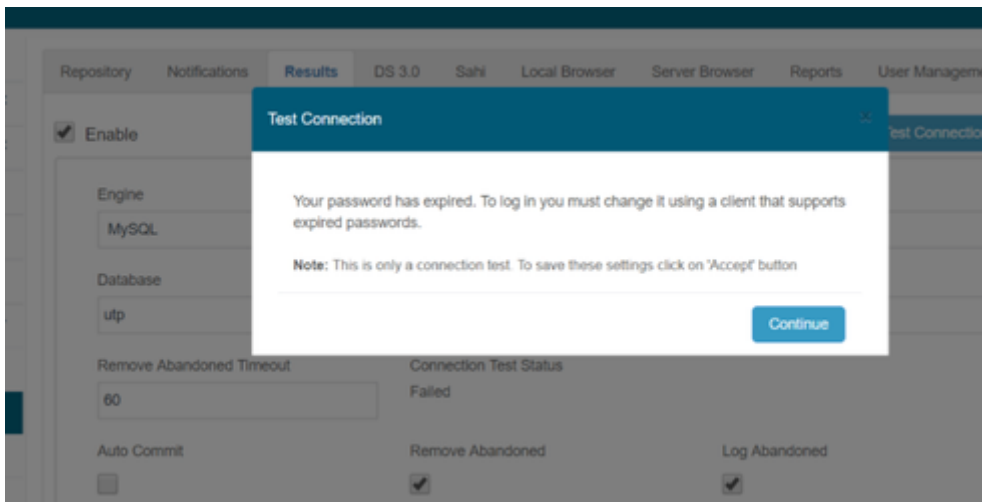


Unable to connect to database - Password expired

My local machine's SQL password got expired and I did change it from Workbench, but AIQ still thinks that it is not changed, I tried restarting both AIQ and MYSQL services, but no luck.



In order to reactivate the instance, You must go to the prompt or MYSQL Workbench and execute the below.

```
mysql -u<user> -p<password> --connect-expired-password
```

then

```
ALTER USER 'root'@'localhost' PASSWORD EXPIRE NEVER;
```

and

```
ALTER USER 'utp'@'localhost' PASSWORD EXPIRE NEVER;
```

in my.cnf

It would be necessary to replace

```
[mysqld]
```

```
default_password_lifetime = 180
```

to

[mysqld]

```
default_password_lifetime = 0
```

or

```
issuingSET GLOBAL default_password_lifetime = 0;
```

when you are logged in as root in mysql tool, this would set this param for all the schema.

Last updated: June 26, 2023

If you have any feedback on this topic, please contact us at documentation@appvance.ai

Revision #4

Created 2026-07-31 15:38:31 UTC by Admin

Updated 2026-10-14 14:18:23 UTC by AI_Mananger