

Identify AIQ Java Processes in Windows Task Manager

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Use this article to identify which Java process belongs to an AIQ service before restarting, monitoring, or collecting diagnostics.

When to use this guidance

- Multiple Java processes are running on the AIQ host.
- You need to avoid stopping the wrong service.
- Support asks for process ID, memory, or command-line details.

Recommended approach

1. Open Task Manager with administrative visibility on the AIQ host.
2. Enable columns such as PID, command line, and working directory.
3. Match each Java process to its AIQ service by path, command-line arguments, service name, and start time.
4. Use Resource Monitor or service management tools if Task Manager does not show enough detail.
5. Record the PID and service name in the support ticket before taking action.

Note: Do not end Java processes as a first step. Stop or restart AIQ services through the supported service controls whenever possible.

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If you have feedback on this topic, contact documentation@appvance.ai.

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