Troubleshoot Slow AIQ ZIP Extraction

Recommended guidance

Slow AIQ ZIP extraction is usually caused by endpoint protection scanning, slow disk I/O, network shares, insufficient space, file permission checks, or extracting from a blocked/downloaded archive. Diagnose the host before assuming the AIQ package is defective.

Checks to run

- Confirm the ZIP file size, checksum, source, and whether the download completed cleanly.
- Extract on local fast storage instead of a network share when possible.
- Check free disk space, disk health, CPU, memory, and active endpoint scanning.
- Confirm the user has permission to create files in the target directory.
- Review antivirus/EDR logs for scans, quarantines, or policy blocks.

Recommended workflow

1. Copy the ZIP to a local installation directory.
2. Verify the file before extraction.
3. Use approved extraction tools and avoid interrupting the process mid-write.
4. If extraction is still slow, coordinate with IT on temporary narrow exclusions for the installation path.
5. Document the final extraction time and any host policy changes.

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